



WELCOMES YOU TO USING THE *WAGON-WHEEL FIRE PIT PACKAGE*

The pieces of your new *Wagon-Wheel Fire Pit Package* were handmade in a small, family-owned shop outside of Atlanta, Georgia! In order to help you get the most out of your purchase, the manufacturer has compiled a list of top customer concerns to help our customers know what to expect from their grate. We pass them along to you, here. Enjoy your *Wagon-Wheel Fire Pit Package*!

- *The paint is scratched, peeling, or uneven.*
 - **The black paint is a temporary coating** intended to minimize rusting during warehousing and shipping of the grate. It is not intended to survive the first few fires – in fact, no coating can withstand direct contact with fire for very long. The paint will burn off, replaced by soot and creosote. This will not affect the longevity of the grate.
- *When I lit my first fire, there was smoke coming from the grate.*
 - **Some smoking at the beginning is normal** and will subside after a few fires. This is just the temporary coating burning off.
- *My grate is slightly smaller than the stated dimensions.*
 - **Some variation in dimensions is unavoidable** as all of our grates are made by hand. Therefore, we aim to build them slightly smaller than the stated dimensions in order to ensure a good fit for your application.
- *The inner legs on my grate are slightly shorter than the outer legs.*
 - **This is by design.** As all of our grates are made by hand, some variation in dimensions is unavoidable. If the outer legs are slightly different, the grate will still sit flat. However, if the inner legs are even a fraction of an inch too long, the grate can wobble. Many of our competitors choose to skip the inner legs, even on larger grates that need the extra support, resulting in sagging of the grate over time. Our solution was to make the inner legs slightly shorter than the outer legs. If and when the grate starts to sag, the inner legs will touch the floor and stop the process. This will significantly increase the life of the grate.
- *My grate is used outdoors, and it is starting to rust.*
 - **Rusting of a steel grate that is used outdoors is inevitable.** This will not significantly affect the longevity of our grates as they are built from thick, heavy duty bar steel and designed to be left exposed to the elements. However, if you would like to minimize rusting for aesthetic reasons, we recommend keeping the grate covered when not in use.